

SMARTZ SYTEM – CONSENT FORM

- **Who is responsible for collecting and processing your personal information?**

Controller Name : Institutional care providers

Processor Name : Simavita (Aust) Pty Ltd.

Sub-processor Name: Microsoft Azure

- **What data will be collected?**

Patient Profile : Name, Date of Birth, Email, Alias name

Health data : Sensor data associated with a pod and incontinence related data

Device information:

- Device attributes: information such as operating system, hardware and software version and signal strength,
- Device identifiers : unique identifiers and device IDs
- Device signals like Bluetooth signals and information about nearby Wi-Fi access points
- Data from device settings : information you allow us to receive through device settings you turn on such as background access to GPS location

- **How the data will be collected**

Pod data associated with a patient will be sent to either a local app data base, and if available via networks to a cloud data base.

Device information will be collected when the app sends the data from the Smartz pods to our servers

- **How the data will be used?**

Health data will be processed for the purpose of monitoring of voiding events, falls monitoring, ambient temperature, body position and movement.

Collection of health data is to allow users to monitor - voiding events, fall, ambient temperature, body position and movement

User account emails may be used for marketing and communications purpose related to the product. To opt out of these, please contact your data controller

Device attributes will be used for troubleshooting and technical support purposes.

Identifiers will be used for grouping and association of smartz Pod data.

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Device Signals will be used for troubleshooting connectivity issues with smartz Pods.

Location-related information will be used to scan for nearby Bluetooth devices. This product requires background location access to allow our smartz Pod Bluetooth devices to communicate with our smartz Servers regularly. We do not track information such as current location, where you live or the places you like to go. Our app uses location information solely for the purpose of Bluetooth scanning and discovery of smartz Pods.

- **How long the data will be kept?**

The data controller can set the maximum time the personal health data can be stored, based on inactivity. The default maximum time is 12 months since last activity.

- **Storage and Transfer of your information**

Your information is hosted in secure cloud servers in your geographical region.

- **Disclosure to third parties**

Controller may disclose your information to the processor such as Simavita and affiliates where necessary to provide the services to respond to authorized information requests from government or regulatory authorities or when required by law. Information provided to third parties will not be used for their marketing or commercial purposes (unless you have separately and expressly opted in to this) or unless this is required in connection with sale, merger or transfer of a product line.

- **Use of De-identified information**

De-identified, pseudonymised and /or anonymized information may be used

- Smartz service obligations, product development , data analysis or statistical and survey purposes including testing functionality and features, regulatory and improving Smartz system.

De-identified and /or anonymized information may be used

- For use by third parties.

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- **Rights regarding your information**

Your controller is responsible for managing your personal health data. Through your controller you have :

The right to access – You have the right to request the copies of the personal and health data

The right to rectification- You have the right to request the controller to correct any personal data you believe is inaccurate

The right to erasure – You have the right to request the controller to erase your personal data under certain conditions

The right to data portability- you have the right to request the controller to transfer the data that we collected to another organization

As a data processor we will act on instruction from the data controller. If we receive a request, we have one month to respond . The data controller can contact us at Customerservice@smartzhealth.com